



**LTA ORDER: 0020-10-10-2025**

**ENFORCING COMPLIANCE WITH THE VAS REGULATIONS**

**(LTA-REG-0011)**

**AND**

**NUMBERING REGULATIONS (LTA-REG -0010)**

**AND**

**THE NATIONAL NUMBERING PLAN (2024)**

OCTOBER <sup>10<sup>th</sup></sup> 2025

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**WHEREAS**, this Order is published by the Liberia Telecommunications Authority (the "LTA") pursuant to Parts III, VII and IX of the Telecommunications Act, 2007, of the Republic of Liberia (the "Act");

**WHEREAS**, the LTA on August 19, 2024, adopted:

1. The *Regulations on National Numbering Resources* (LTA-REG-0010)
2. The *Liberia National Numbering Plan* (2024)
3. The *Regulations on the Wholesale Access to Telecommunications Networks for the Provision of Value-Added Services* (LTA-REG-0011)

**WHEREAS**, compliance with the VAS and Numbers Regulations, and with the National Numbers Plan, by licensees has been less than satisfactory;

**WHEREAS**, there has been the need to further define billing rules to ensure the effective functioning of the VAS Monitoring System (VMS);

**WHEREAS**, the LTA has consulted with licensees on the effective implementation of the VAS Regulations;

**NOW, THEREFORE**, pursuant to the authority conferred by the Telecommunications Act 2007, the LTA hereby orders as follows:

1. That effective December 31, 2025, all Mobile Network Operators (MNOs) and Value-Added Service Providers (VASPs) are to be in full compliance with the Numbers Regulations, the VAS Regulations, and with the Numbers Plan; or be subject to financial and other remedial Regulatory penalties.
2. That effective December 31, 2025, Orange Money, MTN Mobile Money, and all other VASPs directly connected/integrated with MNOs must have a valid LTA VAS License. MNOs maintaining connection/integration with unlicensed entities after this date will be liable to a fine of US\$1,500 per day for each un-authorized short code traversing the MNO's networks for the provision of value-added services.
3. That effective December 31, 2025, all short codes currently in use by MNOs, VASPs and other third parties must be in compliance with the service allocations specified in the Numbers Plan or appropriate penalties will be applied in keeping with the Numbers Regulations.
4. That effective December 31, 2025, all commercial contracts between MNOs and third parties with respect to short codes that have not been authorized by the LTA shall be deemed invalid. All short codes not applied for, authorized or reserved, shall be deemed available for authorization and assignment on a first-come-first served basis.







5. That all MNOs must, by December 31, 2025, submit to the LTA their price schedules for integration with VASPs. These schedules shall include the minimum volume/capacity thresholds/tiers for integration.
6. That all Licensed Aggregators are also required to file with the LTA their price schedules for services provided to VAS Content and Application Developers.
7. That all MNOs and licensed Aggregators are required by December 31, 2025, to file with the LTA their minimum technical standards for achieving integration.
8. That beginning October 2025, and each month thereafter, MNOs and licensed VASPs must file with the LTA, in a form and manner acceptable to the LTA, the volume of VAS traffic traversing their networks/systems over the previous month.
9. That all MNOs are given dispensation to continue integration with international VAS content providers until otherwise notified by the LTA through an appropriate instrument. Under this dispensation, MNOs shall be liable for the payment of all VAS fees associated with international VAS traffic.
10. That Part 6 (6.10) of the VAS Regulations (LTA-REG-0011) is hereby amended to read as follows:

***“For the purpose of recovering the administrative costs of the VMS, the LTA shall submit a monthly invoice to VAS Licensees for VAS Traffic Fees to be calculated as follows:***

- a) Each USSD VAS session shall incur a VAS Fee of US\$0.005 per session.***
- b) Each SMS VAS occurrence shall incur a VAS Fee of US\$0.005 per occurrence.***

***The LTA shall periodically issue Billing Rules for the calculation of VAS Traffic Fees with respect to particular categories of VAS traffic.”***

11. Further to Paragraph 10 of this Order, the LTA has determined the following Billing Rules:

- 11.1 Only Completed USSD sessions are billable.
- 11.2 Only Delivered A2P SMS messages are billable.
- 11.3 For each VAS transaction resulting in multiple A2P SMSs, only one (1) A2P SMS is billable.
- 11.4 USSD sessions and A2P SMS messages used for MNO credit recharge and subscription activation using the MNO's own platforms are not billable.
- 11.5 Credit recharge and subscription activation by third party platforms – OM, MOMO, banks, fintech, and other VAS – are not billable for

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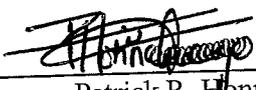
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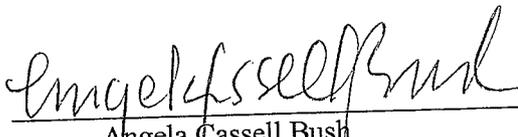
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- subscriptions/bundles priced LD\$10.00 and below; subscriptions/bundles priced above LD\$10 shall be billed at \$0.0025 per USSD and \$0.0025 per SMS.
- 11.6 USSD sessions and A2P SMS messages used for balance inquiries or pin reset for MNOs and VASPs are not billable.
  - 11.7 USSD sessions and A2P SMS messages pre-approved by LTA as exempt are not billable.
  - 11.8 USSD and SMS used to provide core MNO subscriber services are not billable.
  - 11.9 USSD sessions and A2P SMS messages used to pay for public utilities (i.e. electricity and water & sewer) are not billable.
  - 11.10 Tax payments to Government of Liberia are not billable. Exemptions for other payments to or from the Government of Liberia must be pre-approved as per Billing Rule 11.7.
  - 11.11 VASPs and MNOs must log every billable USSD and A2P SMS with a unique transaction identifier.
  - 11.12 Each A2P SMS resulting from a "Bulk SMS" service shall be billed at \$0.0025 per SMS.
- 12 MNOs are given dispensation to continue offering "Bulk SMS" services; a large volume of A2P SMS transmitted simultaneously to a large number of subscribers. *Just*

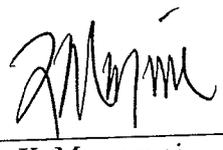
DONE IN THE CITY OF PAYNESVILLE THIS 10<sup>th</sup> DAY OF OCTOBER, A. D. 2025.

  
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 Emmanuel J. Payegar  
 Commissioner

  
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 Patrick R. Honnah  
 Commissioner

  
 \_\_\_\_\_  
 Angela Cassell Bush  
 Commissioner

  
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 Ben A. Fofana  
 Commissioner

  
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 Clarence K. Massaquoi  
 Chairman

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